

Evolution Hospitality Institute

RTO Provider: 91256
CRICOS Provider: 02869G



NATIONALLY RECOGNISED
TRAINING

SIT40416 Certificate IV in Hospitality CRICOS Code 090968J

Course Outcomes

This qualification reflects the role of skilled operators who use a broad range of hospitality skills combined with sound knowledge of industry operations. They operate independently or with limited guidance from others and use discretion to solve non-routine problems. Many individuals have supervisory responsibilities and plan, monitor and evaluate the work of team members.

Career Opportunities

Graduates will be able to obtain a range of employment opportunities and work as a team leader or supervisor in hospitality organisations such as restaurants, hotels, catering operations, clubs, pubs, cafes and coffee shops.

Entry Requirements

Local / International Students: This qualification requires a good command of spoken and written English; Participants must have the capacity to interact with others as part of a team, with customers and staff, with the ability to read and write to enable effective communication within a business or enterprise.

Third Parties

Evolution Hospitality Institute has a range of agreements with Third Party Organisations providing recruitment services.

Prerequisites

There are no prerequisites associated with this qualification. Individuals may enter SIT40416 Certificate IV in Hospitality with limited or no vocational experience and without a lower level qualification. However, it is strongly recommended that individuals undertake lower level qualifications, and/or gain industry experience prior to entering the qualification.

Course fees

For the latest course fees and charges please visit our website at www.evolution.edu.au Or contact the Enrolment Team.

The following items are Included in the Course Costs:

- Front of House Uniform
- Toolkits, Computer Device & eLearning resources.

Course Duration

This is a 72 weeks course consisting of 20 hours of Face to face training per week.

Course intake dates

For information on course dates and timetables please visit www.evolution.edu.au

Or contact the enrolment team Phone: 02 8275 5300

Industry Work placement

It is essential that whilst undertaking this course you have access to a workplace through either paid or unpaid work employment.

Training Delivery

Training for this course is delivered at Evolutions Sydney George Street campus located at 552 George Street Sydney.

The course comprises a blend of theoretical and practical training and assessment.

Pathways

The certificate IV in Hospitality provides participants with a variety of career pathway options including:

- Food and Beverage
- Accommodation Services
- Operations Management
- Front office/reception
- Bar & Nightclub operations

Course Content

The Certificate IV in Hospitality requires the completion of 21 units of competency including 9 core units and 12 electives.

Units of Competency

Core Units

BSBDIV501	Manage diversity in the workplace
SITHIND004	Work effectively in hospitality service
SITXCCS007	Enhance customer service experiences
SITXCOM005	Manage conflict
SITXFIN003	Manage finances within a budget
SITXHRM001	Coach others in job skills
SITXHRM003	Lead and manage people
SITXMGT001	Monitor work operations
SITXWHS003	Implement and monitor work health and safety practices

Elective Units

SITXFA001	Use hygienic practices for food safety
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This qualification can lead to several career outcomes. Elective units are packaged for the following career pathways:

- Accommodations Services
- Food and Beverage
- Operations Management
- Front office/reception
- Bar & Nightclub operations

**The above list of electives is sample only*